

**Annexure B- Grievance Redressal Mechanism**  
**(for Accessibility Issues)**

Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, [Entity Name] has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

- Email: [support@equitypandit.com](mailto:support@equitypandit.com)
- Helpline: +91 8000 816 688 (operational Mon–Fri, 9:30 AM – 6:00 PM)
- Web Form: Available on [www.equitypandit.in/accessibility](http://www.equitypandit.in/accessibility)

2. Process

- All accessibility-related grievances will be acknowledged within 2 working days.
- Resolution/response will be provided within 15 working days.
- Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

- Level 1: Nodal Officer (Mr. Shrey Jani, Email: [support@equitypandit.com](mailto:support@equitypandit.com), Contact: +91-7016448125)
- Level 2: Compliance Head / Director / Partner (Ms. Karishma Vadsariya, Email: [support@equitypandit.com](mailto:support@equitypandit.com), Contact: +91- 8866289676)